1. Do you think the application is simple to use? Yes
2. Do you think the application requires the fewest steps possible to accomplish the functionality it offers? Yes
3. Do you think the layout of the application is user friendly? Yes (not optimised for landscape mode though)
4. Did the application work as you expected? Yes, exception being fly tipping report option (duplicates drug evidence option)
5. Do you think all the important features are included? Yes
6. Do you feel the app flows naturally and uses easy to understand language? Yes
7. Do you find the app to offer clearly stated exit options (such as back buttons) if you clicked a link by mistake? Yes
8. Do you think the app uses consistent language which you are familiar with? Yes
9. Would you recommend any changes to the font size/colour/theme? No, icons are far more user friendly and intuitive than headings, especially in the grid format. Colours/font etc clear and easy to read for icons. Header bar slightly too light for the white text – would use darker shade of green/turquoise.
10. Would it help to visually change the colour of any items in the app (for example, the colour of the buttons)? Mentioned above.
11. Did error messages occur where you would expect and was it easy to understand what the problem was? Example was check in – no events currently happening. Error message made sense and didn’t glitch the app.
12. Is there anything you wish to change on the application? Margins seem really narrow to non-existent. Text etc pushed right up to edge of screen. Not visually pleasing, gives a disorganised and rushed look. Particularly noticed on the “Report” option screens and “About Us”. Also, “My Account” page looks off-centre.
13. Could you name one change you would make and why? Polishing the visual interface – the colour of header and margins around the text all mentioned above are the two areas I can identify.

1. What do you think is the most positive aspect of the application? Creating a direct user interface to help members of the community and supporting public services and groups which are putting in time and effort to make a positive impact. E.g. reporting offences and submitting evidence.
2. What do you think is the most negative aspect of the application? Visual “flaws”, e.g. off-centre/disappearing text, hard-to-read colour of text, etc. make app appear unfinished and reduce quality of user experience.